

## Welcome to the Palm Beach Paw Spa

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**All pets who wish to enroll must have the following:**

- A Completed Enrollment Package - (One form per family)**
- Proof of Current Vaccinations from your vet**

**DOGS:**

- \* Rabies
- \* DHLPP
- \* Bordetella (Kennel Cough)

**CATS:**

- \* Rabies
- \* Feline Distemper & Respiratory Virus (FVRCP)
- \* Feline Leukemia

- Veterinarian Quality Flea & Tick Control**
- Appointment for Dog Temperament Evaluation - 1 hour FREE Trial**
- Cats must be transported in cat carrier – no exceptions**

## Dog Rules to Play

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*The purpose of the Palm Beach Paw Spa is to provide a safe, fun, and stimulating environment for our pet guests. To ensure the safety and health of your pet and of our other pet guests, we require all of dogs to comply with the following rules and regulations.*

**HOURS:**

**Monday - Friday: 7:00 a.m. - 7:00 p.m.**

**Saturday: 10:00 a.m. - 4:00 p.m.**

**Sunday: 10:00 a.m. OR 4:00 p.m. By Appointment (Sleepover Pick Ups & Drop Offs Only)**

**AGE:** All dogs must be 16 weeks (4 months) of age or older.

**SPAY/NEUTER:** All dogs over the age of six (6) months must be spayed or neutered. No exceptions.

**VACCINATION REQUIREMENTS:** All dogs must have **WRITTEN** records from their veterinarians showing proof of up-to-date vaccinations or titers. Rabies titers will not be accepted. All dogs must also be on flea, tick and heartworm prevention such as Frontline, Advantage, Advantix or Revolution.

**BEHAVIOR:** All dogs must pass the Palm Beach Paw Spa temperament evaluation, be non-aggressive and not food or toy protective. Owners will need to certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any person or any other pet(s). Please remember: your dog will be spending time with other dogs and the safety and health of all animals is our main concern.

**BREED RESTRICTIONS:** For the safety of all of our guests and our staff, the Palm Beach Paw Spa restricts the following breeds: American Staffordshire Terriers/Pitbulls, Chows, Rottweilers, Doberman Pinschers, Dogo Argentinos, Cane Corsos, Bull Terriers, Presa Canarios, Akitas, Shar-Peis and any **MIXES** of the aforementioned breeds.

**RESERVATIONS:** Reservations can be made at anytime for existing clients. Clients who cancel with less than 24 hours notice during non-holiday times will be charged full fees. See below for details for holiday reservations.

**HOLIDAY RESERVATIONS:** Holiday reservations (**3 day minimum**) can be made at anytime. Due to the growing demand for these reservations **and the increasing number of last minute cancellations** we have instituted a new holiday boarding policy. **Note: Dates below denote days we are closed to the public.**

New Years Eve  
 New Years Day  
 Easter  
 Memorial Day  
 4<sup>th</sup> of July

Labor Day  
 Thanksgiving  
 Christmas Eve  
 Christmas Day

A one-time holiday fee of **\$10.00** per dog will be applied when boarding over any of the dates listed above.

**All holiday reservations must be reserved with a Visa or Mastercard credit card at the time the reservation is made.** Reservations can be modified and/or cancelled if the request is made 30 days prior to your reserved dates. However, reservation dates become **locked-in and non-refundable** 30 days prior to the dates reserved. Credit cards will be charged two weeks prior to a major holiday. Any additional services your pet receives during their stay such as baths or nails can be paid for upon pick-up.

**FACILITY TOURS:** Walk-in tours are allowed during business hours Monday through Saturday. You must have an appointment for a temperament evaluation if you bring your dog on the day of the tour.

**HEALTH:** All dogs must be in good health. Owners will need to certify that their dog(s) are in good health and have not been ill in the last 30 days. On admission all dogs must be free from any condition which could potentially jeopardize other dogs. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or re-admitted.

**CHECK OUT TIMES:** **Charges begin at 7 a.m. on the day of check-in. Check-out time is 10:00 a.m. on the pick up day.** Daycare charges will apply after 10:00 a.m. as follows:

<b>7:00 a.m. - 10:00 a.m.</b>	No Additional Charges
<b>10:00 a.m. - 2:00 p.m.</b>	½ Day Daycare Charge of \$22
<b>2:00 p.m. - 7:00 p.m.</b>	Full Day Daycare Charge of \$33

**YOUR PET'S FOOD, SNACKS & MEDICATIONS:** We proudly serve a high quality dry food as recommended by our veterinarian advisors but encourage you to bring your pet's own food to keep them on their diet. We will administer oral medications for no charge but if medications are excessive a fee of \$2.00 per administration will be assessed. We cannot give injections or administer life sustaining medications.

**YOUR PET'S PERSONAL ITEMS:** We encourage you to bring any bedding that is machine washable and any treats that will make your pet feel at home. Flannel blankets and fleece beds are preferred. The Paw Spa is not responsible for any damage your dog inflicts on their own personal items. Food and water bowls are not needed. We encourage you to label any personal items you bring so that we can make sure to return them to you.

**EMERGENCIES:** In the rare case of an emergency, we will contact you and your vet, and bring your pet to a 24-hour veterinary emergency hospital if needed. If your vet is local, we will make all attempts to utilize their services.

**HURRICANES AND NATURAL DISASTERS:** We have strict policies regarding times of crisis. **Rates may change during these times due to hardship conditions.** Please inquire at the front desk if you have any questions.

**DOG GROOMING:** The Paw Spa offers full service in-house grooming services by an experienced professional groomer for both cats and dogs. Please ask our staff for more details or to schedule grooming services.

**DOG TRAINING:** Basic and Intermediate Obedience Classes, Agility Lite, K9 Nosework, Therapy Dog Training and One-on-One personal dog training classes are offered at the Palm Beach Paw Spa in the evenings. For more information or to register for classes, please call Linda Kender at (561) 308-9651.

**NOTE\*:** While our rules and regulations may seem somewhat stringent, we strive to maintain a safe, stress-free and fun environment for all of our pet guests.

*Upon admission for services, your signature in this Pet Enrollment Package acknowledges your awareness and acceptance of the Palm Beach Paw Spa's policies. Thank you for your trust in allowing us to care for your pet. We understand that your pet is a member of your family and we will treat them as well as we do our own.*

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The Palm Beach Paw Spa™ is an upscale full-service, activity and training center for dogs. In our clean, modern facility, our nurturing staff endeavors to enhance the lives of pets and their owners by providing our guests with a warm, safe and loving environment.



## Pet Enrollment Package

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### SECTION I - OWNER INFORMATION

<b>Owner's Name</b>			<b>Today's Date</b>	
			/ /	
<b>Street Address</b>		<b>City</b>	<b>State</b>	<b>Zip Code</b>
<b>Home Phone</b>	<b>Work Phone</b>	<b>Cell Phone</b>		
(     )	(     )	(     )		
<b>Email Address</b>		<b>Who May We Thank For Referring You?</b>		
<b>Emergency Contact</b>	<b>Relation</b>	<b>Phone Number</b>		
		(     )		

### SECTION II - PET INFORMATION    Dog \_\_\_\_\_    Cat \_\_\_\_\_

<b>Pet Name(s)</b>	<b>Sex</b>	<b>Breed</b> (*See Breed Restrictions)	<b>Color</b>	<b>Weight</b>
<b>Birthday</b>	<b>Age</b>	<b>Spayed/Neutered</b>	<b>Type of Flea &amp; Tick Control/Heartworm Prevention?</b>	
<b>Type of Food?</b>	<b>How Much?</b>	<b>How Often?</b>	<b>Are Treats Okay?</b>	<b>Time You've Owned Your Pet?</b>
<b>Where did you get your pet? (Please circle appropriate category)</b>				
Newspaper Ad	Friend	Animal Rescue Group	Pet Store	
Animal Shelter	Breeder	Found as Stray	Other : _____	
<b>If your pet was adopted, what knowledge do you have of your pet's past history?</b>				

### SECTION III - PET HEALTH INFORMATION

<b>Veterinarian's Name</b>	<b>Clinic Name</b>	<b>Clinic Phone Number</b>
		(     )
<b>Clinic Address</b>	<b>State</b>	<b>Zip Code</b>

**Does your pet have any medical problems (i.e. incontinence, blindness, etc.) ? If so, please explain:**

**Does this pet require medication? If so, please list name of medication, frequency and dose.**

**Is your pet prone to separation anxiety? If so, please explain.**

**Does your pet have any allergies (food or other)? If yes, please explain:**

**If yes, what restrictions need to be placed on your pet's activities/movements? (Please circle/note restrictions)**

No jumping  
No running

No hard play  
Other \_\_\_\_\_

**Which best describes your pet's activity level? (Please circle one)**

Couch potato

Mild Exerciser

Moderate Exerciser

Athlete

## SECTION IV - BEHAVIOR

**Which best describes your pet's level of socialization? (Please circle one)**

None

Minimal

Moderate

Extensive

**Does your pet like children? Does your pet like other dogs/cats? Is your pet allowed on the furniture at home?**

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**Are there any particular types of people that your pet seems to automatically fear or dislike ( i.e. people wearing hats, people in uniforms, children)?**

**Has your dog /cat ever bitten someone? If yes, what were the circumstances and how did you respond?**

**Is your dog / cat frightened by thunderstorms?**

**Has your dog had any formal training classes? If so, which ones? (Please circle all that apply)**

Puppy Kindergarten  
Basic Obedience

Agility  
Tracking

Other \_\_\_\_\_

**Has your dog ever been enrolled in Guard Dog or Attack Dog Training?**

**Which commands does your dog know? (Please circle all that apply)**

Sit  
Stay  
Down

Come  
Heal  
Rollover

Kisses  
High Five  
Shake

Speak  
Stand  
Paws Up

Leave it  
Other \_\_\_\_\_

**Is your dog crate trained?**

**Are there any other comments or information about your pet that you feel might be helpful to us (i.e. any idiosyncrasies, special needs, not potty trained, etc.)?**

## SECTION V - OWNER AGREEMENT

This agreement is entered into this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_ by and between the above listed owner(s), hereinafter referred to as "Owner" whether one or more, and the Palm Beach Paw Spa.

By signing this agreement and your pet(s) passing the temperament evaluation, your pet(s) are now conditionally able to use our facility for daycare and sleepover services. You, the Owner, are aware of the fees, hours and requirements for use of our daycare and sleepover services as they are outlined in the enrollment package. Owner understands that Palm Beach Paw Spa management reserves the right to alter or amend the fees, hours and requirements at any time.

1. Use of daycare and sleepover services are to be provided only to the pets listed above. New pets may be added to this contract and utilize daycare and sleepover services after passing their enrollment/temperament evaluation.

2. The Palm Beach Paw Spa's Hours of Operation are:

**Monday - Friday:** 7:00 a.m. - 7:00 p.m.  
**Saturday:** 10:00 a.m. - 4:00 p.m.  
**Sunday:** 10:00 a.m. OR 4:00 p.m. Pick-up & Drop-off by Appt. Only  
**Holidays:** Closed

3. Daycare and Sleepover rates are listed in the Palm Beach Paw Spa's Rate Sheet and are due and payable at time services are rendered. Owner further agrees that their pet(s) shall not leave the facility until all charges are paid in full. **Checkout time is 10:00 a.m.**

**4. Drop-offs and pick-ups for Daycare and Sleepover guests must occur during the Palm Beach Paw Spa's hours of operation (no exceptions).** If these hours of operation are difficult to work with, we recommend dropping your pet off the night before or having a friend drop-off/pick-up your pet off for you.

5. Dog Daycare Packages are offered in 5 full day, 10 full day, and 15 full day visits. Packages expire 6 months from date of purchase (no exceptions). **Packages are good for daycare attendance only.** There are no exchanges, refunds or credits offered on unused days for any reason (no exceptions).

6. That the undersigned is/are solely responsible for any harm caused by my pet(s) to persons, other animals and property while my pet(s) is/are being cared for by the Palm Beach Paw Spa and will hold the Palm Beach Paw Spa harmless and indemnify Palm Beach Paw Spa from any claims by third parties.

7. That in admitting my pet(s) to the facility, the Palm Beach Paw Spa has relied on my representation that my pet(s) is/are in good health, do/does not currently have and has not had within the last ten (10) days any communicable diseases, and has/have not harmed or shown aggressive or threatening behavior towards any person or any other animal.

8. That any problem that develops with my pet(s) will be treated as deemed best by owners, employees and agents of the Palm Beach Paw Spa in their sole discretion, and that I assume full financial responsibility for any and all expenses involved.

9. To read and follow all policies of the Palm Beach Paw Spa described in the Rules to Play section which is hereby incorporated as an attachment to this Enrollment Package contract.

10. To pay for all services rendered and fees assessed as described in this agreement.

11. That if 30 days past the scheduled check-out time neither I nor my agent have picked up or changed arrangements to pick up my pet(s), at Palm Beach Paw Spa's discretion, my pet(s) become the property of the Palm Beach Paw Spa. This document constitutes a Bill of Sale in the event that the Palm Beach Paw Spa elects to take ownership of the pet. I understand that I will still be responsible for boarding fees and any other expenses associated with my pet(s) as long as my pet(s) are in the Palm Beach Paw Spa's care.

12. According to Florida State Statute 828.13, pet abandonment is considered a form of animal cruelty and is a crime punishable by a fine of up to \$5,000; imprisonment, or both.

### RELEASE AND WAIVER OF LIABILITY AND ASSUMPTION OF RISK

The Palm Beach Paw Spa has created a warm, safe and loving environment for animals and their owners to enjoy. Unlike a conventional dog park, the Palm Beach Paw Spa is much safer because all guests are screened to ensure that they have current vaccinations and appropriate temperaments for group play. I understand that the use of the Palm Beach Paw Spa's facility means that I am taking certain risks of damage or injury to myself, my guest(s), my property, my dog(s), other client's pet(s) and to other people in the facility. I realize that when pets are around people and other animals, some accident or injury may result, and that people, pets and property might be injured or damaged. **I also understand that because of the nature of boarding animals, my pet is at an elevated risk of acquiring kennel cough or other contagious medical conditions even though all animals accepted in the facility are required to have current Bordetella (dogs) and other required vaccinations (both cats and dogs).**

In exchange for the opportunity to use this facility, according to the Rules to Play, I hereby release and discharge the Palm Beach Paw Spa and its owners, members, employees, successors, assigns and all affiliated parties from any and all liability, claims, demands, causes of action, loss, damage or injury to person or property, including any death and serious injury which may result while I, my guest(s) or my pets(s) are on the premises of the Palm Beach Paw Spa or attending an event sponsored by the Palm Beach Paw Spa. I also agree to be responsible for myself, my guest(s) and my pets(s) and for any liability caused by me, my guest(s) and my pets), and that I will hold harmless and indemnify the Palm Beach Paw Spa and its owners, members, employees, successors, assigns and all affiliated parties from any and all liability, claims, demands, causes of action, loss damage or injury to person or property, including any death and serious injury which may be caused by myself, my guest(s) or my dog(s) while they are on the premises of the Palm Beach Paw Spa or attending an event sponsored by the Palm Beach Paw Spa. I hereby certify that I am eighteen (18) years of age or older and have the legal capacity to enter into a binding contract under the laws of the State of Florida. I intend for this release to be binding upon my heirs, beneficiaries, next of kin, personal representative or executor, and assignees.

**EMERGENCY VETERINARY TREATMENT**

In the event that your pet should need medical treatment while in the care of the Palm Beach Paw Spa, we will make every effort to contact you. If you are not available, we will attempt to contact your pet's veterinarian. Should time permit and it is safe to do so, we will transport your pet to your pet's veterinarian. However, if there is an emergency, your pet may be taken to an Emergency Veterinary Hospital, or a veterinarian of the Palm Beach Paw Spa's choice. All expenses incurred due to your dog's accident or illness must be paid in full at the time of discharge from the Palm Beach Paw Spa. **There will be a \$20.00 trip charge per visit to the veterinarian.**

I, [redacted] authorize the Palm Beach Paw Spa and its representatives to obtain medical treatment in the event of an illness or accident for the following pet (name) [redacted]

Breed [redacted]

I give the attending veterinarian permission to start medical treatment. In the event that medical expenses exceed \$ [redacted] (ex. \$500 Minimum, \$1000, if blank then no limit), I request that a Palm Beach Paw Spa representative or the attending veterinarian contact me before any further treatment is done. **I agree to reimburse Palm Beach Paw Spa for any and all expenses incurred for the medical treatment of my pet.**

**Please note that the Palm Beach Paw Spa reserves the right to refuse to board any dog if the pet presents a danger to himself or herself, any Palm Beach Paw Spa guest or pet guest coordinator.**

I have read, understand, and agree to abide and be bound by the terms and conditions of this Pet Enrollment Package in its entirety. I understand that management reserves the right to alter or amend the facility's rules at any time without prior notice.

**Signature:**

**Printed Name:**

**Date Signed:**

[redacted]	[redacted]	[redacted]
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## Rates

### OVERNIGHT ACCOMMODATIONS

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**Nightly Rate Dog** **\$44**

**Nightly Rate Cat** **\$25**

A second pet who sleeps overnight receives a 25% Discount (or \$33/night) for pets from the same family sharing the same suite.

Check-out time for sleepover guests is 10:00 a.m.; Daycare charges apply after 10:00 a.m. for sleepover guests. ½ Day Daycare charges will be applied until 2:00 p.m. Full Day Daycare charges will be applied after 2:00 p.m.

### DOG DAYCARE

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**Full Day** **\$33**

**½ Day Daycare**  
*\*Any 4 hours per day* **\$22**

### DOG DAYCARE PACKAGES

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**5 Day Pass** **\$155 (\$31/day)**  
*\*\$31/Day - Saves \$10*

**10 Day Pass** **\$300 (\$30/day)**  
*\*\$30/Day - Saves \$30*

**15 Day Pass** **\$435 (\$29/day)**  
*\*\$29/Day - Saves \$60*

**Unlimited Monthly Pass** **\$495 (~\$22.5/22+ days)**

### ADDITIONAL ITEMS

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Bath & Brush Out \$20/bath Nail Trims  
\$8/nail trim

Administration of Meds \$2 per administration

Special Meals \$2 per meal

Holiday Fee Additional \$10.00\*

Due to heavy demands for holiday boarding, a one-time holiday fee of \$10.00 per dog will apply to all holiday reservations.